

**JEFFERSON COUNTY
BOARD OF COUNTY COMMISSIONERS**

AGENDA REQUEST

TO: Board of Commissioners
FROM: Sophie Nordstrom
DATE: November 25, 2024
RE: Approval of JAVS Maintenance and Support Agreement

STATEMENT OF ISSUE:

ANALYSIS: Superior Court is requesting that this agreement be approved for 2025 funding

FISCAL IMPACT:

This current maintenance agreement amount is \$11,804.52.
We are utilizing the Trial Improvement Fund of \$4,120.00(SC39700397141) and supplementing with \$7684.52 from Expert Services (SC51221 410162). This division of funding may change depending on whether District Court also uses the Trial Improvement Fund.

RECOMMENDATION

Approve current JAVS Maintenance Agreement

REVIEWED BY:


Mark McCauley, County Administrator

11/20/24
Date

CONTRACT REVIEW FORM

(INSTRUCTIONS ARE ON THE NEXT PAGE)

Clear Form

CONTRACT WITH: JUSTICE AV SOLUTIONS-JAVS

Contract No: 020125SC

Contract For: JAVS Safeguard Maintenance Agreement Term: 02/01/2025-01/31/2026

COUNTY DEPARTMENT:	Superior Court
Contact Person:	Sophie Nordstrom/Maite Hollenbeck
Contact Phone:	360-385-9395
Contact email:	courtadmin@co.jefferson.wa.us

AMOUNT: 11,804.52

PROCESS:

Revenue: _____
Expenditure: _____
Matching Funds Required: _____
Sources(s) of Matching Funds: _____
Fund # 001 & 240
Munis Org/Obj SC39700 397141 & SC51221410162

- | | |
|-------------------------------------|--------------------------------|
| ☐ | Exempt from Bid Process |
| ☐ | Cooperative Purchase |
| ☐ | Competitive Sealed Bid |
| ☐ | Small Works Roster |
| ☐ | Vendor List Bid |
| ☐ | RFP or RFQ |
| ☒ | Other: Contract Review Process |

APPROVAL STEPS:

STEP 1: DEPARTMENT CERTIFIES COMPLIANCE WITH JCC 3.55.080 AND CHAPTER 42.23 RCW.

CERTIFIED: ☒ N/A: ☐

Sophie Nordstrom
Signature

10/23/24
Date

STEP 2: DEPARTMENT CERTIFIES THE PERSON PROPOSED FOR CONTRACTING WITH THE COUNTY (CONTRACTOR) HAS NOT BEEN DEBARRED BY ANY FEDERAL, STATE, OR LOCAL AGENCY.

CERTIFIED: ☒ N/A: ☐

Sophie Nordstrom
Signature

10/23/24
Date

STEP 3: RISK MANAGEMENT REVIEW (will be added electronically through Laserfiche):

Electronically approved by Risk Management on 11/19/2024.

STEP 4: PROSECUTING ATTORNEY REVIEW (will be added electronically through Laserfiche):

Electronically approved as to form by PAO on 11/7/2024.

(1) No choice of law provision; (2) No indemnity; (3) Significant contract defenses; and (4) Requires Arbitration. Risk Management decision whether to accept the risk. Compared with previous years contract and the same provisions accepted. Signature page on page 6 has been modified by the PAO.

STEP 5: DEPARTMENT MAKES REVISIONS & RESUBMITS TO RISK MANAGEMENT AND PROSECUTING ATTORNEY(IF REQUIRED).

STEP 6: CONTRACTOR SIGNS

STEP 7: SUBMIT TO BOCC FOR APPROVAL

0d01d00



Classic Coverage Extended Warranty, Preventative Maintenance and Support Agreement

This Extended Warranty, Preventative Maintenance, and Support Agreement "Agreement" is entered into by and between Justice AV Solutions "JAVS" and Jefferson County Superior Court "Customer" located in Port Townsend, WA for the period of February 1, 2025, extending through January 31, 2026.

WHEREAS, Customer is in possession of the JAVS recording system(s) more particularly identified in Attachment A "System":

WHEREAS, JAVS will provide the following Extended Warranty Coverage, Preventative Maintenance, Support, and Services so as to maximize the reliability of Customer's systems(s) "Services;":

NOW, THEREFORE, in consideration of the promises and mutual covenants contained herein, the parties hereby agree as follows:

A. DEFINITIONS

- *CODEC*-Technically known as the video conferencing unit (VCU), the codec compresses and decompresses data for video signals.
- *Extended Warranty*-Coverage of JAVS provided equipment to include repair or replacement for a specified period after the expiration of the original warranty.
- *Preventative Maintenance (PM)*-The scheduled cleaning and adjustment of JAVS provided systems as outlined in the respective agreement.
- *Service*-The provision for onsite technical support, user training, and servicing JAVS provided equipment as defined by the contract.
- *Standard Travel*-Travel within the contiguous 48 states and within a 150-mile radius (300 miles round trip) of closest stationed JAVS service technician.
- *Support*-Remote phone and online troubleshooting and diagnostics.
- *Travel Premium*-Travel within the contiguous 48 states more than the 150-mile radius (300 miles round trip) from the closest stationed JAVS service technician calculated as a round trip distance less standard 300 miles divided by 70 MPH times the applicable hourly rate.
- *Warranty*-Coverage of JAVS provided equipment to include repair or replacement for a period of 1 year from the date of install.

B. SERVICES

1. Help Desk Support. In the event of a System(s) malfunction or questions about system operation, the Customer is encouraged to contact the JAVS help desk by phone at 877-528-7457 or via email at helpdesk@javs.com Monday-Friday 8:00 am to 9:30 pm EST. Calls after 9:30 pm local time will normally go to voicemail and be addressed at the beginning of the next business day. JAVS trained help desk staff to provide immediate troubleshooting, training, and diagnostics on common issues that can be resolved quickly. JAVS also provides online PC support and training through your internet connection. If the issue requires an on-site technician, our help desk will gather the necessary contact information including the: contact's name, phone number, city, system identification number, and detailed description

of the issue. The contact information is used by JAVS to log/track issues properly, assign priority levels based on contract status, and dispatch the appropriate technician to the Customer's location.

2. **Response Times.** In the event that a component from Attachment A requires an on-site repair to address a reported issue, JAVS will schedule a visit during regular business hours. The response time is conditional to the Customer's approved room and equipment availability and the severity of the issue, which is measured in four priority levels: Urgent, High, Normal, and Supportive. Any variation from the timeframes referenced below will be discussed and mutually agreed upon by the Customer and JAVS. For clarification, the priority levels are described in Attachment B.

3. **Extended Warranty.** **Extended warranty is available on JAVS provided and installed equipment less than 5 years old, based on the date of installation.**

JAVS will provide and provision a prolonged warranty on JAVS supplied equipment, both of JAVS manufacture and third party, outside of the manufacturer's standard warranty. JAVS will attempt to repair the faulty equipment dependent upon parts and courtroom availability. If the equipment is not repairable in the field, JAVS at its discretion, will either provide a temporary unit until the original equipment is repaired and reinstalled, or a permanent exchange will be put in service. If the covered equipment requiring repair is no longer available or deemed non-repairable, JAVS will be responsible for the replacement product and all costs associated with its replacement.

Non-warranted equipment:

JAVS provided and installed equipment older than 5 years old, based on the date of installation.

JAVS will attempt to repair the faulty equipment, dependent upon courtroom availability. For non-warranted equipment, the Customer is responsible for the cost of all repair parts, including shipping. From time to time, non-warranted equipment may be deemed non-repairable. If the non-warranted equipment is not repairable in the field, the Customer is responsible for the cost of the replacement product(s). JAVS recorders older than 5 years old, are not eligible for repair involving part(s) replacement and require the purchase of a new recorder at client expense. For replacement items purchased from JAVS, JAVS will provide labor at no charge.

Components of Polycom Video Conferencing Codecs are included with this agreement. The Codec unit has optional coverage directly through Polycom and is separate from this agreement.

JAVS service technicians will perform updates on software as needed for the Polycom Codec. However, JAVS service technicians can only provide feature updates to Polycom Systems that have a current active Polycom Certificate of Coverage.

After the expiration of the initial warranty, separate support coverage is available through Polycom. If the court wishes to renew the warranty, please reach out to megan.york@javs.com to request a quote.

4. **On-site Warranty Support.** JAVS will provide on-site warranty services, which include removing equipment and forwarding to the manufacturer for repair, installing loaner and/or new equipment as deemed necessary by JAVS, and re-installing repaired equipment; on all products listed in Attachment A.

5. Preventative Maintenance. JAVS will perform a bi-annual inspection, review, and operational test of the System and make adjustments as deemed necessary by JAVS. Preventative Maintenance includes updating any System software and firmware as required. All Preventative Maintenance will be coordinated and scheduled with a customer-appointed representative to occur during regular business hours. JAVS will provide documentation to the Customer via a Preventative Maintenance form detailing the status of each system which includes key system information and hard drive capacity of the System. JAVS will document and test each function/mode of the entire System(s) which includes the automatic audio and video mixer/switcher, control boxes, microphones, cameras, time and date generator, monitors, streaming servers, recorders, PA processors, and speakers, private mode feed muting, playback/presentation, assisted listening devices and audio/video conferencing to ensure proper creation of the audio/video record and system operation.

C. EXCLUSIONS

Notwithstanding anything to the contrary elsewhere in this Agreement, JAVS shall have no responsibility and/or liability regarding the following:

1. All video conferencing equipment, bandwidth, network stability, and call quality issues are the responsibility of the court. *
2. Normal wear and tear items such as backup UPS batteries and projector lamps. *
3. Consumable items such as batteries, CDs, DVDs, printer paper, and print cartridges. *
4. Services, software, hardware, and Operating Systems that are no longer supported by a third party. *
5. Upgrades of Systems that would transition from analog camera systems to digital, or major software version upgrades, such as AutoLog 7 to AutoLog 8.
6. Vandalism (including inmate abuse), deliberate tampering with the System, intentional or unintentional damage caused by other contractors/staff, attempted repair and/or maintenance by any personnel not employed by JAVS. *
7. Repair or replacement of any equipment in the event of damage due to negligence or other claims covered by Customer's insurance. *
8. Customer-provided or non-JAVS certified equipment, hardware, and software. *
9. Moving of equipment. *
10. Customer requested on-site advanced training. *
11. Repairs and/or service that requires reconfiguring JAVS equipment due to changes made by Customer's third-party hardware, network, anti-virus settings, or any local IP provider connection (i.e. change of IP address or network configuration, video conferencing connection issues) *
12. Lost records or data recovery due to equipment failure, computer viruses, or Customer user error.
13. Migration of Customer recordings for archival, retention, and restoration. *
14. Shipping delays for repair, loaner, or replacement parts and equipment.

*Customer approval required to perform services for the indicated Exclusions, which will be billed at current labor rates plus parts and expenses if applicable.

FEES/PAYMENTS for exclusions

A fee of \$150.00 per hour (1-hour minimum) plus *Travel and expenses, will apply for each request for on-site service for services not covered by this agreement. Travel time is defined as a portal to portal.

D. TERMS

1. **Effective Date.** The Agreement begins **February 1, 2025**, and will continue for a period of **1 year** thereafter.
2. **Fees; Payments.** In consideration of JAVS provision of the Services, the Customer pays a fixed fee of **\$11,802.52** "Fee" plus any applicable state taxes. Payment of Fee will be made within 30 days from the date of the invoice.

FEE BREAKDOWN

Contract Period: February 1, 2025 - January 31, 2026

MAC-00284

Courtroom		SID#	System Description	Maintenance Fee	
Number/Location					
1	Superior Court	SID-01149	HDA Recording System	\$	7,955.00
2	Superior Court	SID-01149	Mobile Cart Presentation System	\$	2,873.00

Estimated Taxes (9%) \$ 974.52

Total \$ 11,802.52

Note: A. JAVS reserves the right to review and recalculate fees associated with the service agreement and adjust accordingly for the next contract period. Changes in the pricing of fees reflect added coverage for new equipment and/or services not previously covered under the service agreement and/or the removal of equipment that is no longer covered. This review is performed prior to the delivery of the subsequent agreement and can affect your agreement fees for that period.

3. **Billing of Excluded Services.** A fee of \$150.00 per hour (one-hour minimum) plus expenses will be charged for any excluded services (Includes Video Conferencing Systems, see Section C.) requested by the Customer for on-site support.
4. **Refunds.** Refunds of Fees payable hereunder will be limited to a pro-rated portion calculated per business day of the total amount paid for the Agreement in the event that the agreed response time is not met. The pro-rated portion of the Agreement Fees payable to Customer as a refund shall be limited to the number of days required to respond that are in excess of the agreed response period. No refund shall be payable for days that JAVS does not have access to the covered equipment. No refund shall exceed the value of the Agreement. A request for a pro-rated refund payable to the Customer for a decommissioned System(s) must be received in writing.

E. NO WAIVER

WHETHER BY CHOICE OR NEGLECT JAVS FAILURE TO ENFORCE ANY TERM, EXCLUSION, OR LIMITATION HEREIN SHALL NOT BE CONSTRUED OR INTERPRETED AS A WAIVER OF JAVS RIGHT TO ENFORCE ANY TERM, EXCLUSION, OR LIMITATION CONTAINED IN THIS AGREEMENT.

F. LIMITATION OF LIABILITY

JAVS DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS AGREEMENT OR ANY LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

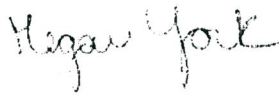
G. DISPUTE RESOLUTION

ANY CLAIM, DISPUTE, OR CONTROVERSY, WHETHER IN CONTRACT, TORT, OR OTHERWISE, WHETHER PRE-EXISTING, PRESENT OR FUTURE, AND INCLUDING STATUTORY, COMMON LAW, INTENTIONAL TORT, AND EQUITABLE CLAIMS AGAINST JAVS arising from or relating to this Agreement, its interpretation, performance, or the breach, termination or validity thereof, the relationships which result from this Agreement, including, to the full extent permitted by applicable law, limitations of liability, indemnity, and relationships with third parties, JAVS advertising, or any related purchase or service SHALL BE RESOLVED EXCLUSIVELY AND FINALLY BY BINDING ARBITRATION ADMINISTERED BY THE NATIONAL ARBITRATION FORUM (NAF) under its Code of Procedure then in effect (available via the Internet at <http://www.arb-forum.com/>, or via telephone at 800-474-2371).

ACCEPTED BY CUSTOMER
Jefferson County Superior Court

Signature _____
Name _____
Title _____
Date _____
Phone # _____
Email _____

ACCEPTED BY JAVS
Justice AV Solutions


Signature _____
Name Megan York
Title Contract Administrator
Date October 9, 2024
Phone # 502.489.5118
Email Megan.york@javs.com

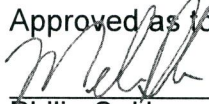
ACCEPTED BY CUSTOMER
Additional Court Representative (if required by court)

Signature _____
Name _____
Title _____
Date _____

Customer contact for scheduling of maintenance/repair

Name _____
Title _____
Phone _____
Email _____

Approved as to form only:

 for 11/08/2024
Philip C. Hunsucker Date
Chief Civil Deputy Prosecuting Attorney



Jefferson County Superior Court
Port Townsend, Washington

CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE AND SUPPORT AGREEMENT

ATTACHMENT A-1

Account#	SID#	Qty	Part #	Description	Install Date	Service	Warranty	5 Year Date
Superior Court								
50483	SID-01149	1	JAV-BESS0G	HDA RECORDING SYSTEM	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-TSD-DCPD	APC Back-UPS BE600M1L, 600VA, 120V, 1 USB charging port	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-CONVMCSAUD	DC power distribution for TSD device 9-24v DC	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-CONVMSIDA4K	Mini Converter - SDI to Audio DeEmbedder	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-USB2-AB-10ST	Mini Converter SDI Distribution	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-NFHD18G-3PROBLK	USB 2.0 A Male To B Male Cable 10ft	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	6	JAV-NFHD18G-3PROBLK	NanoFlex, c Pro AV/IT Integrator Series, c Certified 4K 18G High Speed HDMI Cable Jet Black 3ft	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-NFHD18G-9PROBLK	NanoFlex, c Pro AV/IT Integrator Series, c Certified 4K 18G High Speed HDMI Cable Jet Black 9ft	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-AFS2	Dual Channel Advanced Feedback Suppression Processor	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-MD-HX	HDMI / SDI CROSS CONVERTER with Scaling and Frame Rate Conversion	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-CENTRO-AO	JAVS Centro AO Ethernet Controlled Audio Processor - Base Unit with Centro AO software	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-CENTRO-HDA	"JAVS 1080P59.94 HD Video Switcher 4/2 Inputs, 2/2 Outputs (HD-SDI/HDMI) -Three (3) Configurable Outputs"	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-DRMK	Dual Rack Mount Kit	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	5	JAV-MC-BD	Bi-Directional SDI/HDMI with Power Supply	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-MISC	Misc. Hardware for Installation (Examples - Wall Plates, Wiremold, Floor Boxes)	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-REC8-SD-M	Recorder 8 Standard with Multichannel Audio via MARC Card and All-In-One capture card	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-REC8-SD-S	Recorder 8 Standard with Stereo Audio & Video via All-In-One capture card	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-SW-AJ85	Autolog 8 Session Logging and Control Software	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-SW-P8S	Publisher 8 Session Publishing Software	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-SW-S8S	Scheduler 8 Session Scheduling Software	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-SW-V8S	Viewer 8 Session Viewing Software for Transcription	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-CSA-280Z	2 Channel Amplifier 80W per Channel with 70V & 100V Speaker Outputs	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	2	JAV-JG9	JAVS Slim Line Power Strip and Conditioner	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-VM-2H2	4K HDMI 1.2 distribution amplifier with HDCP2.2 and HDMI2.0 support	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	3	JAV-JC-M20HD	JAVS 1080P59.94 Camera with HD-SDI Output	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	3	JAV-VS-M550-5	5-50mm Varifocal F1.6 CS Mount with Auto-Iris (For HD Camera)	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-DTRK-1818	18 RU Desktop Cabinet 18" Deep (No Doors)	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-DT-VFD-18	Vented Front Door for 18 RU DTRK Cabinet	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-LL-DTRK	Leverlock Kit Bracket Cable Management System for DTRK Series Racks	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-LL-VC21	Leverlock Channels for Cable Management for DTRK Series Racks	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	3	JAV-UTR1-MP	Half Depth, single Rack space shelf	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-VTF1	1 Gang Single Equipment Rack Blank Perforated	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-GS116LP-100NAS	16-Port PoE/PoE+ Gigabit Ethernet Unmanaged Switch	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-ED1000RTXL2U	1000 VA On-Line UPS 8 Outlets	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	3	JAV-CMR410	Camera Mount 7"	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-USB-HDMI-A	USB to HDMI Adapter with Audio Up To 1080p	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-AVBC	Vaddio AV Bridge Conference (for Skype Integration)	11/17/2023	Yes	Yes	11/16/2028
50483	SID-01149	1	JAV-UTR1-MP	Half Depth, single Rack space shelf	11/17/2023	Yes	Yes	11/16/2028
50150	SID-01149	1	JAV-ATW-250Z	Wireless Microphone Bundle with 2 Handheld Microphones. Includes: ATW-RG13 Rack-mount receiver chassis ATW-RU13 rack	5/16/2024	Yes	Yes	5/16/2029
50150	SID-01149	1	JAV-ATW-132Z	Wireless Microphone Bundle with 2 Handheld Microphones. Includes: ATW-RG13 Rack-mount receiver chassis ATW-RU13 rack	5/16/2024	Yes	Yes	5/16/2029
50150	SID-01149	3	JAV-MPA-PHX	Microphone Pre-Amp Adapter with 3 Pos Phoenix connector for adding non-features to the JAVS Processor	5/16/2024	Yes	Yes	5/16/2029
50150	SID-01149	1	JAV-CHG-520	5-Bay PoE+ Charger for M16000	5/16/2024	Yes	Yes	5/16/2029
50150	SID-01149	2	JAV-FAR-089	Replacement far end for IR RX20	5/16/2024	Yes	Yes	5/16/2029
50150	SID-01149	8	JAV-IR-RX20	Stereoscope Style IR Receiver 2.3/3.3MHz 7.2MHz, rechargeable	5/16/2024	Yes	Yes	5/16/2029



Jefferson County Superior Court
Port Townsend, Washington

CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE AND SUPPORT AGREEMENT

ATTACHMENT A-
2

Account#	SID#	Qty	Part #	Description	Install Date	Service	Warranty	5 Year Date
50483	SID-01149	1	JAV-CENTRO-CX	"Centro CX"- Base Unit plus Centro CX software (Does Not include Cameras or Mics) - 14 Microphone Inputs; 8 Camera Inputs; 1 Video Conference Input/Output - 1 Presentation Input; 1 Audio Conference Input; 1 Interpretation Input - 2 Zoning PA Outputs; 1 Local Monitor Output; 1 Remote Monitor Output - 6 Configurable, Mutable A/V Outputs Centro Power Supply Centro Record Output Cable JAVS FlexMic with Multicolor LED and Touch Button Wireless Microphone Bundle with 2 Lapel Microphones. FlexMic Plexiglass - Short L Bend (Bench, Witness) Includes: ATW-RC13 Rack-mount receiver chassis, ATW-RU13x2 receiver unit, ATW-T1001 x2 UniPak* transmitter, MT830CW x2 lavalier microphone. Wireless Microphone Bundle With 2 Handheld Microphones. Includes: ATW-RC13 Rack-mount receiver chassis, ATW-RU13 x2 receiver unit, ATW-T1002 x2 handheld dynamic microphone/transmitter. System 10 Digital UniPak Backpack Transmitter Omnidirectional Condenser Lavalier Microphone Microphone Pre-Amp Adapter with 3-Pos Phoenix connector for adding non-FlexMics to the JAVS Processor Wireless Microphone Bundle with 1 Handheld Microphone. Includes: ATW-RC13 Rack-mount receiver chassis, ATW-RU13 receiver unit, ATW-T1002 handheld dynamic microphone/transmitter. Microphone Pre-Amp Adapter with 3-Pos Phoenix connector for adding non-FlexMics to the JAVS Processor	1/17/2016	Yes	No	1/17/2021
50483	SID-01149	1			1/17/2016	Yes	No	1/17/2021
50483	SID-01149	2	JAV-CENTRO-ROC		1/17/2016	Yes	No	1/17/2021
50483	SID-01149	7	JAV-JM14		2/1/2018	Yes	No	2/1/2023
50483	SID-01149	1	JAV-ATW-1311/L		2/1/2018	Yes	No	2/1/2023
50483	SID-01149	1	JAV-PLX-5L		2/1/2018	Yes	No	2/1/2023
50483	SID-01149	1	JAV-ATW-1322		2/1/2018	Yes	No	2/1/2023
50483	SID-01149	1	JAV-ATW-T1001		7/7/2020	Yes	Yes	7/7/2025
50483	SID-01149	1	JAV-MT830CW		7/7/2020	Yes	Yes	7/7/2025
50483	SID-01149	1	JAV-MPA-PHX		7/7/2020	Yes	Yes	7/7/2025
50483	SID-01149	1	JAV-ATW-1302		12/4/2019	Yes	No	12/4/2024
50483	SID-01149	1	JAV-MPA-PHX		12/4/2019	Yes	No	12/4/2024
50483	SID-01149	1	JAV-DRPA	PA SYSTEM Equalization & Loud Speaker Control System 45 Watt Power Amplifier 4-Way Variable Attenuator "Brick" - Transfer Isolated - Four In / Four Out - Balance to Unbalanced	9/19/2007	Yes	No	
50483	SID-01149	1	JAV-D45		9/19/2007	Yes	No	
50483	SID-01149	1	ATT-2B		9/19/2007	Yes	No	
50483	SID-01149	1	JAV-CENTRO-ALA	ASSISTED LISTENING SYSTEM Centro Assisted Listening Adapter SoundPlus Courtroom Advantage Value System -1 WIR TX90 -Combination Modulator and Emitter System -3 WIR RX14-2 -Headset Style IR Receiver, Two Channel -1 WIR RX12-4N -Body Pack 4 Channel IR Receiver -1 NKL 001 -Neckloop -1 HED 021 -Headphone 5-Bay Drop-In Charger for WIR RX20 Stethoscope-Style IR Receiver, 2.3/stereo/2.8MHz, rechargeable	1/17/2016	Yes	No	1/17/2021
50483	SID-01149	1	JAV-WIRS90		2/6/2008	Yes	No	
50483	SID-01149	1	JAV-CHG-520		6/25/2021	Yes	Yes	6/25/2026
50483	SID-01149	5	JAV-IR-RX20		6/25/2021	Yes	Yes	6/25/2026
50483	SID-01149	1	JAV-AVSC-HDMI-VIDEO	Mobile Cart Presentation System PRESENTATION HDMI to Analog Video Converter and Scaler aEC EDID (external display identification data) management system ensures correct content is displayed. aEC Supports noise reduction and video enhancement features MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 1.5ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	2	JAV-MHD18G-18INPROBLK		9/9/2020	Yes	Yes	9/9/2025



JAVS LLC
JAVS SOLUTIONS

Jefferson County Superior Court
Port Townsend, Washington

CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE AND SUPPORT AGREEMENT

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Account#	SID#	Qty	Part #	Description	Install Date	Service	Warranty	5 Year Date
50483	SID-01149	2	JAV-MHD18G-3PROBLK	MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 3ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-VP-410	Composite Video & Stereo Audio to HDMI Scaler Audio â€” U/E	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-VS-44UHD	4x4 HDMI Matrix Switcher RS-232, Ethernet, & IR	9/9/2020	Yes	Yes	9/9/2025
Superior Courtroom Presentation Cart								
50483	SID-01149	1	JAV-SOLO5	Bose Solo 5 Compact Soundbar	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-WB-120	Wall Mount for Bose Solo 5 Soundbar	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-K1D120B	Dynamic Height-Adjustable Desktop Articulating Arm Monitor Mount	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-MHD18G-18INPROBLK	MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 1.5ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-MHD18G-6PROBLK	MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 6ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-DN-500BDMKII	Media player for DVD disc, SD/SDHC and USB	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-PRES-T	Tall Persuasion Cart with Speakers (Requires Laminated Option Choice)	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-PL-8C	15A Classic Series Power Conditioner with Lights - 10' Cord	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-C-A35M/RE-10	3.5mm (M) to 1 IR Emitter Cable - 10'	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-KT-107	7-Inch tabletop/in-wall Touch Panel w/ POE	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-RK1	19" Rack Adapter for Kramer Multi-Tools & Desktop Models	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-RK-T2B-B	19" Rack Adapter, Holds 2 MegaTOOLS	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-SL-240C	16 Port Master/Room Controller	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-VP-440	Compact 68€ Input Presentation Switcher/Scaler with HDBaseT & HDMI Simultaneous Outputs	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-PS752	Desktop Document Camera - 20x Zoom + 12x Digital Zoom Output Resolution - XGA, SXGA, WXGA, 1080p Input - 1 x VGA (pass-through from computer), 1 x HDMI, 1 x 3.5 mm audio jack Output - 2 x VGA, 1 x HDMI, 1 x Composite, 1 x 3.5 mm audio jack	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-EB1	1 Space Econo Blank (Black)	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-EB3	3 Space Econo-Blank (Black)	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-EB4	4 Space Econo-Blank (Black)	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-UD2	2 Space Utility Drawer	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-LED-22-TV	21.5" LED Full HD Monitor - Composite, VGA, & HDMI Inputs	9/9/2020	Yes	Yes	9/9/2025
WIRELESS PRESENTATION								
50483	SID-01149	2	JAV-MHD18G-3PROBLK	MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 3ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-MHD18G-6PROBLK	MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 6ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-MS116-BK	Optical Mouse-MS116-Black - USB	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-KB216	USB Keyboard	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-VIA-CAST	Miracast Enabled USB Dongle for VIA Devices - Native Windows 10 and Android Support	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-VIA-CONNECT-PLUS	VIA Connect PLUS Wireless Presentation System With an HDMI Input	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-VM-2H2	4K HDMI 1:2 distribution amplifier with HDCP2.2 and HDMI2.0 support	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-R6230	Netgear R6230 IEEE 802.11ac Ethernet Wireless Router	9/9/2020	Yes	Yes	9/9/2025
COURTROOM MONITOR (mounted on mobile cart)								
50483	SID-01149	1	JAV-27153	C2G 10ft Cat6 550 MHz Snagless (UTP) Patch Cable - Black	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-MHD18G-18INPROBLK	MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 1.5ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-MHD18G-3PROBLK	MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 3ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-TP-780R	4K60 4:2:0 HDMI HDCP 2.2 PoE Receiver with RSâ€”232 & IR over Longâ€”Reach HDBaseT	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-TP-780T	4K60 4:2:0 HDMI HDCP 2.2 PoE Transmitter with RSâ€”232 & IR over Longâ€”Reach HDBaseT	9/9/2020	Yes	Yes	9/9/2025
50483	SID-01149	1	JAV-LED-65	65â€” Hospitality Value LED HDTV featuring as ultra-slim bezel, USB cloning capability, and ad splash customization	9/9/2020	Yes	Yes	9/9/2025



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ATTACHMENT A-4

Account#	SID#	Qty	Part #	Description	Install Date	Service	Warranty	5 Year Date
FEED TO A/V SYSTEM for RECORDING								
50483	SID-011149	1	JAV-ACC-320	Power Strip for the LCD Monitor Cart	9/9/2020	Yes	Yes	9/9/2025
50483	SID-011149	1	JAV-SRS60M	Large Flat Panel TV Cart	9/9/2020	Yes	Yes	9/9/2025
50483	SID-011149	1	JAV-SK40RUSBB	(4) Outlet Surge Protector & (2) USB Outlets(3.4A) - 1080 Joule Rating	9/9/2020	Yes	Yes	9/9/2025
50483	SID-011149	1	JAV-AVSC-HDMI-VIDEO	HDMI to Analog Video Converter and Scaler & EDID (external display identification data) management system ensures correct content is displayed. & Supports noise reduction and video enhancement features	9/9/2020	Yes	Yes	9/9/2025
50483	SID-011149	1	JAV-27153	C2G 10ft Cat6 550 MHz Snagless (UTP) Patch Cable - Black	9/9/2020	Yes	Yes	9/9/2025
50483	SID-011149	2	JAV-MHD18G-18INPROBLK	MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 1.5ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-011149	1	JAV-MHD18G-3PROBLK	MicroFlex Pro AV/IT Certified 4K60 18G High Speed HDMI Cable with ProGrip Jet Black 3ft	9/9/2020	Yes	Yes	9/9/2025
50483	SID-011149	1	JAV-TP-780R	4K60 4:2:0 HDMI HDCP 2.2 PoE Receiver with RS&e"232 & IR over Long&e"Reach HDBaseT	9/9/2020	Yes	Yes	9/9/2025
50483	SID-011149	1	JAV-TP-780T	4K60 4:2:0 HDMI HDCP 2.2 PoE Transmitter with RS&e"232 & IR over Long&e"Reach HDBaseT	9/9/2020	Yes	Yes	9/9/2025

ATTACHMENT B

Priority Level	Example	Initial Response*	On-Site Response**
Urgent	Non-Recording System; inability to record audio; inability to record judge, witness, or attorney microphone(s)	1 Business Hour	2 Business Days
High	Faulty monitor, camera, microphone (other than Urgent Level examples), or system mode not critical to recording; publishing; secondary recorder;	2 Business Hours	3 Business Days
Normal	System adjustments to microphone or PA levels, camera views, and user settings;	4 Business Hours	5 Business Days
Supportive	Operational training or minor/preferred hardware or software user adjustments, video conference	8 Business Hours	Next scheduled Preventative Maintenance or other higher-level repair visits

*An "Initial Response" for the purposes of this Agreement is when a service ticket is opened and acknowledged by JAVS help desk or JAVS Safeguard Technician.

**An "On-Site Response" for the purposes of this Agreement is the time from when JAVS help desk or JAVS Safeguard Technician logs the ticket and when the JAVS Safeguard Technician arrives at the Customer's agreed-upon appointment for the initial on-site repair.