

**JEFFERSON COUNTY  
BOARD OF COUNTY COMMISSIONERS**

**AGENDA REQUEST**

**TO:** Board of County Commissioners  
Mark McCauley, Interim County Administrator

**FROM:** Brian Gleason

**DATE:** January 3, 2022

**SUBJECT:** JAVS Safeguard Maintenance Agreement

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**STATEMENT OF ISSUE:**

The purpose of this agreement is to provide a one-year service/maintenance agreement on the JAVS Centro AX Recording System and Video Conferencing system located in District Court.

**ANALYSIS:**

This agreement covers service and maintenance for the video and audio recording for District Court. Pursuant to RCW 3.30.070 the clerk of each district court shall keep uniform records of each case filed and the proceedings. District Court uses JAVS to fulfil this requirement and keep recordings of all court proceedings.

**FISCAL IMPACT:**

This agreement would require a payment of \$5510.00 from the Trial Court Improvement Fund.

**RECOMMENDATION:**

Execute the agreement as presented

**REVIEWED BY:**

  
Mark McCauley, Interim County Administrator

12/28/21  
Date



## Classic Coverage Extended Warranty, Preventative Maintenance and Support Agreement

This Extended Warranty, Preventative Maintenance, and Support Agreement "Agreement" is entered into by and between Justice AV Solutions "JAVS" and **Jefferson County District Court** "Customer" located in **Port Townsend, WA** for the period of **February 1, 2022**, extending through **January 31, 2023**.

WHEREAS, Customer is in possession of the JAVS recording system(s) more particularly identified in Attachment A "System":

WHEREAS, JAVS will provide the following Extended Warranty Coverage, Preventative Maintenance, Support, and Services so as to maximize the reliability of Customer's systems(s) "Services;"

NOW, THEREFORE, in consideration of the promises and mutual covenants contained herein, the parties hereby agree as follows:

### A. DEFINITIONS

- *CODEC*-Technically known as the video conferencing unit (VCU), the codec compresses and decompresses data for video signals.
- *Extended Warranty*-Coverage of JAVS provided equipment to include repair or replacement for a specified period after the expiration of the original warranty.
- *Preventative Maintenance (PM)*-The scheduled cleaning and adjustment of JAVS provided systems as outlined in the respective agreement.
- *Service*-The provision for onsite technical support, user training, and servicing JAVS provided equipment as defined by the contract.
- *Standard Travel*-Travel within the contiguous 48 states and within a 150-mile radius (300 miles round trip) of closest stationed JAVS service technician.
- *Support*-Remote phone and online troubleshooting and diagnostics.
- *Travel Premium*-Travel within the contiguous 48 states more than the 150-mile radius (300 miles round trip) from the closest stationed JAVS service technician calculated as a round trip distance less standard 300 miles divided by 70 MPH times the applicable hourly rate.
- *Warranty*-Coverage of JAVS provided equipment to include repair or replacement for a period of 1 year from the date of install.

### B. SERVICES

1. Help Desk Support. In the event of a System(s) malfunction or questions about system operation, the Customer is encouraged to contact the JAVS help desk by phone at 877-528-7457 or via email at [helpdesk@javs.com](mailto:helpdesk@javs.com) Monday-Friday 8:00 am to 9:30 pm EST. Calls after 9:30 pm local time will normally go to voicemail and be addressed at the beginning of the next business day. JAVS trained help desk staff to provide immediate troubleshooting, training, and diagnostics on common issues that can be resolved quickly. JAVS also provides online PC support and training through your internet connection. If the issue requires an on-site technician, our help desk will gather the necessary contact information including the: contact's name, phone number, city, system identification number, and detailed description

of the issue. The contact information is used by JAVS to log/track issues properly, assign priority levels based on contract status, and dispatch the appropriate technician to the Customer's location.

2. **Response Times.** In the event that a component from Attachment A requires an on-site repair to address a reported issue, JAVS will schedule a visit during regular business hours. The response time is conditional to the Customer's approved room and equipment availability and the severity of the issue, which is measured in four priority levels: Urgent, High, Normal, and Supportive. Any variation from the timeframes referenced below will be discussed and mutually agreed upon by the Customer and JAVS. For clarification, the priority levels are described in Attachment B.

3. **Extended Warranty.** **Extended warranty is available on JAVS provided and installed equipment less than 5 years old, based on the date of installation.**

JAVS will provide and provision a prolonged warranty on JAVS supplied equipment, both of JAVS manufacture and third party, outside of the manufacturer's standard warranty. JAVS will attempt to repair the faulty equipment dependent upon parts and courtroom availability. If the equipment is not repairable in the field, JAVS at its discretion, will either provide a temporary unit until the original equipment is repaired and reinstalled, or a permanent exchange will be put in service. If the covered equipment requiring repair is no longer available or deemed non-repairable, JAVS will be responsible for the replacement product and all costs associated with its replacement.

**Non-warranted equipment:**

**JAVS provided and installed equipment older than 5 years old, based on the date of installation.**

JAVS will attempt to repair the faulty equipment, dependent upon courtroom availability. For non-warranted equipment, the Customer is responsible for the cost of all repair parts, including shipping. From time to time, non-warranted equipment may be deemed non-repairable. If the non-warranted equipment is not repairable in the field, the Customer is responsible for the cost of the replacement product(s). JAVS recorders older than 5 years old, are not eligible for repair involving part(s) replacement and require the purchase of a new recorder at client expense. For replacement items purchased from JAVS, JAVS will provide labor at no charge.

**Components of Polycom Video Conferencing Codecs are included with this agreement. The Codec unit itself has optional coverage directly through Polycom and is separate from this agreement. After the expiration of the initial warranty separate support coverage is available through Polycom. If the court wishes to renew the warranty, please reach out to [megan.molnar@javs.com](mailto:megan.molnar@javs.com) to request a quote.**

4. **On-site Warranty Support.** JAVS will provide on-site warranty services, which include removing equipment and forwarding to the manufacturer for repair, installing loaner and/or new equipment as deemed necessary by JAVS, and re-installing repaired equipment; on all products listed in Attachment A.
5. **Preventative Maintenance.** JAVS will perform a bi-annual inspection, review, and operational test of the System and make adjustments as deemed necessary by JAVS. Preventative Maintenance includes updating any System software and firmware as required. All Preventative Maintenance will be coordinated and scheduled with a Customer-appointed representative to occur during regular business

hours. JAVS will provide documentation to the Customer via a Preventative Maintenance form detailing the status of each system which includes key system information and hard drive capacity of the System. JAVS will document and test each function/mode of the entire System(s) which includes the automatic audio and video mixer/switcher, control boxes, microphones, cameras, time and date generator, monitors, streaming servers, recorders, PA processors, and speakers, private mode feed muting, playback/presentation, assisted listening devices and audio/video conferencing to ensure proper creation of the audio/video record and system operation.

### C. EXCLUSIONS

Notwithstanding anything to the contrary elsewhere in this Agreement, JAVS shall have no responsibility and/or liability regarding the following:

1. All video conferencing equipment, bandwidth, network stability, and call quality issues are the responsibility of the court. \*
2. Normal wear and tear items such as backup UPS batteries and projector lamps. \*
3. Consumable items such as batteries, CDs, DVDs, printer paper, and print cartridges. \*
4. Services, software, hardware, and Operating Systems that are no longer supported by a third party. \*
5. Upgrades of Systems that would transition from analog camera systems to digital, or major software version upgrades, such as AutoLog 7 to AutoLog 8.
6. Vandalism (including inmate abuse), deliberate tampering with the System, intentional or unintentional damage caused by other contractors/staff, attempted repair and/or maintenance by any personnel not employed by JAVS. \*
7. Repair or replacement of any equipment in the event of damage due to negligence or other claims covered by Customer's insurance. \*
8. Customer-provided or non-JAVS certified equipment, hardware, and software. \*
9. Moving of equipment. \*
10. Customer requested on-site advanced training. \*
11. Repairs and/or service that requires reconfiguring JAVS equipment due to changes made by Customer's third-party hardware, network, anti-virus settings, or any local IP provider connection (i.e. change of IP address or network configuration, video conferencing connection issues) \*
12. Lost records or data recovery due to equipment failure, computer viruses, or Customer user error.
13. Migration of Customer recordings for archival, retention, and restoration. \*
14. Shipping delays for repair, loaner, or replacement parts and equipment.

\*Customer approval required to perform services for the indicated Exclusions, which will be billed at current labor rates plus parts and expenses if applicable.

### FEES/PAYMENTS for exclusions

A fee of \$150.00 per hour (1-hour minimum) plus \*Travel and expenses, will apply for each request for on-site service for services not covered by this agreement. Travel time is defined as a portal to portal.

### D. TERMS

1. Effective Date. The Agreement begins **February 1, 2022** and will continue for a period of **1 year** thereafter.
2. Fees; Payments. In consideration of JAVS provision of the Services, the Customer pays a fixed fee of

**\$5,510.00** "Fee" plus any applicable state taxes. Payment of Fee will be made within 30 days from the date of the invoice.

**BREAKDOWN OF MAINTENANCE FEE**

**Contract Period: February 1, 2022 - January 31, 2023**

**MAC-00283**

| <b>Courtroom</b>                         |                  |                                        |                        |                 |
|------------------------------------------|------------------|----------------------------------------|------------------------|-----------------|
| <b>Number/Location</b>                   | <b>SID#</b>      | <b>System Description</b>              | <b>Maintenance Fee</b> |                 |
| <b>1 Jefferson County District Court</b> | <b>SID-01150</b> | <b>JAVS Centro AX Recording System</b> | <b>\$</b>              | <b>5,510.00</b> |
| <b>Total</b>                             |                  |                                        | <b>\$</b>              | <b>5,510.00</b> |

**Note: A. JAVS reserves the right to review and recalculate fees associated with the service agreement and adjust accordingly for the next contract period. Changes in the pricing of fees reflect added coverage for new equipment and/or services not previously covered under the service agreement and/or the removal of equipment that is no longer covered. This review is performed prior to the delivery of the subsequent agreement and can affect your agreement fees for that period.**

3. Billing of Excluded Services. A fee of \$150.00 per hour (one-hour minimum) plus expenses will be charged for any excluded services (Includes Video Conferencing Systems, see Section C.) requested by the Customer for on-site support.

4. Refunds. Refunds of Fees payable hereunder will be limited to a pro-rated portion calculated per business day of the total amount paid for the Agreement in the event that the agreed response time is not met. The pro-rated portion of the Agreement Fees payable to Customer as a refund shall be limited to the number of days required to respond that are in excess of the agreed response period. No refund shall be payable for days that JAVS does not have access to the covered equipment. No refund shall exceed the value of the Agreement. A request for a pro-rated refund payable to the Customer for a decommissioned System(s) must be received in writing.

**E. NO WAIVER**

WHETHER BY CHOICE OR NEGLIGENCE JAVS FAILURE TO ENFORCE ANY TERM, EXCLUSION, OR LIMITATION HEREIN SHALL NOT BE CONSTRUED OR INTERPRETED AS A WAIVER OF JAVS RIGHT TO ENFORCE ANY TERM, EXCLUSION, OR LIMITATION CONTAINED IN THIS AGREEMENT.

**F. LIMITATION OF LIABILITY**

JAVS DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS AGREEMENT OR ANY LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

**G. DISPUTE RESOLUTION**

ANY CLAIM, DISPUTE, OR CONTROVERSY, WHETHER IN CONTRACT, TORT, OR OTHERWISE, WHETHER PRE-EXISTING, PRESENT OR FUTURE, AND INCLUDING STATUTORY, COMMON LAW, INTENTIONAL TORT, AND EQUITABLE CLAIMS AGAINST JAVS arising from or relating to this Agreement, its interpretation, performance, or the breach, termination or validity thereof, the relationships which result from this Agreement, including, to the full extent permitted by applicable law, limitations of liability, indemnity, and relationships with third parties, JAVS advertising, or any related purchase or service SHALL BE RESOLVED EXCLUSIVELY AND FINALLY BY BINDING ARBITRATION ADMINISTERED BY THE NATIONAL ARBITRATION FORUM (NAF) under its Code of Procedure then in effect (available via the Internet at <http://www.arb-forum.com/>, or via telephone at 800-474-2371.

**ACCEPTED BY CUSTOMER**  
**Jefferson County District Court**

Signature \_\_\_\_\_  
 Name Brian Gleason  
 Title \_\_\_\_\_  
 Date \_\_\_\_\_  
 Phone # \_\_\_\_\_  
 Email bgleason@co.jefferson.wa.us

**ACCEPTED BY JAVS**  
**Justice AV Solutions**

Signature   
 Name Megan Molnar  
 Title Contract Administrator  
 Date October 20, 2021  
 Phone # 502.489.5118  
 Email Megan.molnar@javs.com

**ACCEPTED BY CUSTOMER**  
**JEFFERSON COUNTY BOARD OF COMMISSIONERS**

Signature \_\_\_\_\_  
 Name \_\_\_\_\_  
 Title Chair  
 Date \_\_\_\_\_

SEAL:

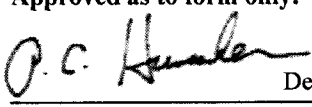
ATTEST:

**Customer contact for scheduling of maintenance/repair**

Name Brian Gleason  
 Title District Court Administrator  
 Phone 360-385-9134  
 Email bgleason@co.jefferson.wa.us

\_\_\_\_\_  
 Carolyn Galloway Date  
 Clerk of the Board

Approved as to form only:

  
 December 20, 2021  
 Philip C. Hunsucker Date  
 Chief Civil Deputy Prosecuting Attorney



# CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE SUPPORT AGREEMENT

Jefferson County District Court  
Port Townsend, WA

| Account #                              | SID #     | Qty | Part #              | Description                                                                                                                                                                                                                                                                                     | Install Date | Service | Warranty | 5 Year Date |
|----------------------------------------|-----------|-----|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|---------|----------|-------------|
| <b>JAVS CENTRO AX RECORDING SYSTEM</b> |           |     |                     |                                                                                                                                                                                                                                                                                                 |              |         |          |             |
| 50480                                  | SID-01150 | 1   | JAV-CENTRO-AX       | "Centro AX"- Base Unit plus Centro AX software (Does Not include Cameras or Mics)<br>- 8 Microphone Inputs; 4 Camera Inputs;<br>- 1 Video Conference Input/Output; 1 Presentation Input<br>- 2 Zoning PA Outputs; 1 Local Monitor Output; 6 Non-Configurable A/V Outputs<br>Centro Power Supply | 1/19/2016    | Yes     | No       | 1/18/2021   |
| 50480                                  | SID-01150 | 1   | PS-1                |                                                                                                                                                                                                                                                                                                 | 1/19/2016    | Yes     | No       | 1/18/2021   |
| <b>AUTOLOG AND DIGITAL RECORDERS</b>   |           |     |                     |                                                                                                                                                                                                                                                                                                 |              |         |          |             |
| 50480                                  | SID-01150 | 1   | JAV-REC7-SM         | "Recorder 7 Standard" Audio/Video Recording Device with Multichannel Audio Recording                                                                                                                                                                                                            | 1/29/2013    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | JAV-REC7-SS         | "Recorder 7 Standard" Audio/Video Recording Device with Stereo Audio Recording                                                                                                                                                                                                                  | 1/29/2013    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | JAV-SW-AL7          | "AutoLog 7" Record Session Logging and Control Software                                                                                                                                                                                                                                         | 1/29/2013    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | JAV-SW-S7S          | "Scheduler 7" Record Session Scheduling Software                                                                                                                                                                                                                                                | 1/29/2013    | Yes     | NA       |             |
| 50480                                  | SID-01150 | 1   | JAV-SW-P7S          | "Publisher 7" Record Session Publishing Software                                                                                                                                                                                                                                                | 1/29/2013    | Yes     | NA       |             |
| 50480                                  | SID-01150 | 1   | JAV-HDE             | Hard Drive Enclosure, 3.5" SATA to USB 2.0eSATA                                                                                                                                                                                                                                                 | 1/29/2013    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | JAV-REC7-DRMK       | "Recorder 7" Dual Rack Mount Kit                                                                                                                                                                                                                                                                | 1/29/2013    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | JAV-SW-V7P          | "Viewer 7 Pro" Record Session Viewing Software                                                                                                                                                                                                                                                  | 1/29/2013    | Yes     | NA       |             |
| 50480                                  | SID-01150 | 2   | JAV-H915RM          | Custom Clamping RackMount for the REC7 Recorders                                                                                                                                                                                                                                                | 12/5/2007    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | JAV-VS3100P         | IP Audio/Video Encoder. Built-in Server for Case Monitoring Centralized Logging Applications                                                                                                                                                                                                    | 12/5/2007    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | JAV-FS108           | Netgear 8 Port 10/100 Fast Ethernet Switch w/Auto Uplink.                                                                                                                                                                                                                                       | 12/5/2007    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | JAV-CENTRO-ROC      | Centro Record Output Cable                                                                                                                                                                                                                                                                      | 1/19/2016    | Yes     | No       | 1/18/2021   |
| <b>PA SYSTEM</b>                       |           |     |                     |                                                                                                                                                                                                                                                                                                 |              |         |          |             |
| 50480                                  | SID-01150 | 1   | JAV-AFS2            | DBX Dual Channel Advanced Feedback Suppression Processor                                                                                                                                                                                                                                        | 9/20/2018    | Yes     | Yes      | 9/20/2023   |
| 50480                                  | SID-01150 | 1   | JAV-CSA-240Z        | 2 Channel Amplifier 40W per Channel with 70V & 100V Speaker Outputs                                                                                                                                                                                                                             | 9/20/2018    | Yes     | Yes      | 9/20/2023   |
| 50480                                  | SID-01150 | 2   | JAV-CBT50LA-1WH     | Column Line array Loudspeaker (White) with Constant Beamwidth Technology (Includes Mount)                                                                                                                                                                                                       | 9/20/2018    | Yes     | Yes      | 9/20/2023   |
| 50480                                  | SID-01150 | 2   | JAV-CONTROL 25-1-WH | Compact indoor/outdoor background/foreground speaker, 80, 100 x 100 deg...coverage, white                                                                                                                                                                                                       | 9/20/2018    | Yes     | Yes      | 9/20/2023   |
| <b>MICROPHONES</b>                     |           |     |                     |                                                                                                                                                                                                                                                                                                 |              |         |          |             |
| 50480                                  | SID-01150 | 2   | JM-96C              | JAVS Microphone in Cardioid Pattern                                                                                                                                                                                                                                                             | 12/5/2007    | Yes     | No       |             |
| 50480                                  | SID-01150 | 2   | JAV-JM-930          | JAVS Microphone Universal Boundary                                                                                                                                                                                                                                                              | 7/12/2012    | Yes     | No       |             |
| 50480                                  | SID-01150 | 2   | JAV-U891            | Phantom-Powered Cardioid Condenser Microphone with Touch Sensitive On/Off Switch for Push to Mute or Push to Talk; PivotPoint output Connector.                                                                                                                                                 | 12/5/2007    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | PLX-JBE-R           | Bench Conference Plexiglass used with two JM style microphones with record tally indicators (Not the USB Version)                                                                                                                                                                               | 12/5/2007    | Yes     | No       |             |
| 50480                                  | SID-01150 | 2   | PLX-JDE             | C shaped desk top plexiglass mount for JM style microphones                                                                                                                                                                                                                                     | 12/5/2007    | Yes     | No       |             |
| 50480                                  | SID-01150 | 2   | JAV-PLX             | Plexiglass Microphone Mount                                                                                                                                                                                                                                                                     | 12/5/2007    | Yes     | No       |             |
| 50480                                  | SID-01150 | 1   | JAV-PLX-VPL-UB      | Unbent plexiglass for JM930 style microphones                                                                                                                                                                                                                                                   | 7/12/2012    | Yes     | No       |             |
| 50480                                  | SID-01150 | 6   | JAV-CENTRO-MPA      | Centro Microphone Pre-Amp Adapter Required to Connect an Existing Mics                                                                                                                                                                                                                          | 1/19/2016    | Yes     | No       | 1/18/2021   |
| 50480                                  | SID-01150 | 1   | JAV-ATW-1311/L      | Wireless Microphone Bundle with 2 Lapel Microphones. Includes: ATW-RC13 Rack-mount receiver chassis, ATW-RU13x2 receiver unit, ATW-T1001 x2 UniPak® transmitter, MT830cW x2 lavalier microphone.                                                                                                | 9/24/2020    | Yes     | Yes      | 9/24/2025   |



# CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE SUPPORT AGREEMENT

Jefferson County District Court  
Port Townsend, WA

| Account # | SID #     | Qty | Part #          | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Install Date | Service | Warranty | 5 Year Date |
|-----------|-----------|-----|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|---------|----------|-------------|
| 50480     | SID-01150 | 1   | JAV-ATW-1322    | Wireless Microphone Bundle With 2 Handheld Microphones Includes: ATW-RC13 Rack-mount receiver chassis, ATW-RU13 x2 receiver unit, ATW-T1002 x2 handheld dynamic microphone/transmitter                                                                                                                                                                                                                                                                                                                                     | 9/24/2020    | Yes     | Yes      | 9/24/2025   |
| 50480     | SID-01150 | 2   | JAV-MPA-PHX     | Microphone Pre-Amp Adapter with 3-Pos Phoenix connector for adding non-FlexMics to the JAVS Processor                                                                                                                                                                                                                                                                                                                                                                                                                      | 9/24/2020    | Yes     | Yes      | 9/24/2025   |
| 50480     | SID-01150 | 2   | JAV-STD-10K     | Passive Audio Divider/Combiner - 10 kΩ 10 kΩ Operation, Combine Audio Signals to a Single Output, Filter RF from an Audio Line, Combine Stereo Signals, Feed a Mono Signal to Stereo Inputs, Combine Multiple Mics to a Single Amp                                                                                                                                                                                                                                                                                         | 9/24/2020    | Yes     | Yes      | 9/24/2025   |
| 50480     | SID-01150 | 2   | JAV-7017        | <b>CAMERAS</b><br>Low Profile Color Video Camera (NTSC)                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 12/5/2007    | Yes     | No       |             |
| 50480     | SID-01150 | 2   | JAV-VM550       | FujiNon 5mm to 50mm Varifocal Zoom Lens with filter                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 12/5/2007    | Yes     | No       |             |
| 50480     | SID-01150 | 2   | JCM4400         | 5" Light Duty Wall and Ceiling Camera Mount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 12/5/2007    | Yes     | No       |             |
| 50480     | SID-01150 | 1   | PS2             | <b>CAMERAS (continued)</b><br>JAVS Camera Power Supply - Multiple Cameras                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 12/5/2007    | Yes     | No       |             |
| 50480     | SID-01150 | 2   | JAV-CAMINT      | Centro Video Interface with Video, Power and Genlock                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 1/19/2016    | Yes     | No       | 1/18/2021   |
| 50480     | SID-01150 | 1   | JAV-THAT2       | <b>CONFERRING</b><br>Telephone Handset Audio Tap                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 12/5/2007    | Yes     | No       |             |
| 50480     | SID-01150 | 1   | JAV-WIRSY90     | <b>ASSISTED LISTENING SYSTEM</b><br>SoundPlus Courtroom Advantage Value System<br>-1 WIR TX90 -Combination Modulator and Emitter System<br>-3 WIR RX14-2 -Headset Style IR Receiver, Two Channel<br>-1 WIR RX12-4N -Body Pack 4 Channel IR Receiver<br>-1 NKL 001 -Neckloop<br>-1 HED 021 -Headphone<br>5-Bay Drop-In Charger for WIR RX18, WIR RX240, and WIR RX250<br>Stethoscope-Style IR Receiver, 2.3/stereo/2.8MHz, rechargeable<br>JAVS FlexMic with Multicolor LED and Touch Button<br>FlexMic Plexiglass - C Bend | 2/6/2008     | Yes     | No       |             |
| 50480     | SID-01150 | 1   | JAV-CHG-518     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 9/20/2018    | Yes     | Yes      | 9/20/2023   |
| 50480     | SID-01150 | 5   | JAV-WIR-RX18    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 9/20/2018    | Yes     | Yes      | 9/20/2023   |
| 50480     | SID-01150 | 6   | JAV-JM14        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 9/20/2018    | Yes     | Yes      | 9/20/2023   |
| 50480     | SID-01150 | 6   | JAV-PLX-CB      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 9/20/2018    | Yes     | Yes      | 9/20/2023   |
| 50480     | SID-01150 | 1   | JAV-IPAD-32G    | <b>CLERK'S STATION</b><br>Apple 9.7" iPad (2017, 32GB, Wi-Fi Only, Space Gray)                                                                                                                                                                                                                                                                                                                                                                                                                                             | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480     | SID-01150 | 1   | JAV-DN-70300    | iPort LaunchPort AP.5 Sleeve for iPad Air 1, 2 iPad Pro 9.7", and 5th Gen - Black                                                                                                                                                                                                                                                                                                                                                                                                                                          | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480     | SID-01150 | 1   | JAV-DN-70158    | LaunchPort BaseStation - Magnetic table mount and inductive charger for iPads (Needs Sleeve for iPad)                                                                                                                                                                                                                                                                                                                                                                                                                      | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480     | SID-01150 | 1   | JAV-WIPG-1600W  | Wireless Interactive Presentation Gateway (VGA & HDMI Outputs)                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480     | SID-01150 | 1   | JAV-TP-580T     | 4K60 4:2:0 HDMI HDCP 2.2 Compact Transmitter over Long-Reach HDBaseT Audio — E                                                                                                                                                                                                                                                                                                                                                                                                                                             | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480     | SID-01150 | 1   | JAV-MHD-3PROBLK | 3" MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 9/18/2018    | Yes     | Yes      | 9/18/2023   |



## CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE SUPPORT AGREEMENT

Jefferson County District Court  
Port Townsend, WA

| Account #                | SID #     | Qty | Part #               | Description                                                                                                                                                                                                                                              | Install Date | Service | Warranty | 5 Year-Date |
|--------------------------|-----------|-----|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|---------|----------|-------------|
| <b>PRESENTATION CART</b> |           |     |                      |                                                                                                                                                                                                                                                          |              |         |          |             |
| 50480                    | SID-01150 | 1   | JAV-SHAREPOD         | Wireless HDMI Input for WePresent WIPG-2000 - Allows input of Document Camera or other HDMI source into the WePresent unit.                                                                                                                              | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-PS752            | Desktop Document Camera - 20x Zoom + 12x Digital Zoom<br>Output Resolution - XGA, SXGA, WXGA, 1080p<br>Input - 1 x VGA (pass-through from computer), 1 x HDMI, 1 x 3.5 mm audio Jack<br>Output - 2 x VGA, 1 x HDMI, 1 x Composite, 1 x 3.5 mm audio Jack | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-MHD-6PROBLK      | 6' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip                                                                                                                                                                                        | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-TP-580T          | 4K60 4:2:0 HDMI HDCP 2.2 Compact Transmitter over Long-Reach HDBaseT Audio — E                                                                                                                                                                           | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| <b>A/V RACK</b>          |           |     |                      |                                                                                                                                                                                                                                                          |              |         |          |             |
| 50480                    | SID-01150 | 2   | JAV-TP-580R          | 4K60 4:2:0 HDMI HDCP 2.2 Receiver with RS-232 & IR over Long-Reach HDBaseT Audio — E                                                                                                                                                                     | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-TP-580T          | 4K60 4:2:0 HDMI HDCP 2.2 Compact Transmitter over Long-Reach HDBaseT Audio — E                                                                                                                                                                           | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-VS-44UHD         | 4x4 HDMI Matrix Switcher RS-232, Ethernet, & IR                                                                                                                                                                                                          | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 3   | JAV-MHD-3PROBLK      | 3' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip                                                                                                                                                                                        | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-IG9              | JAYS Slim Line Power Strip and Conditioner                                                                                                                                                                                                               | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-RK-3T            | 19-Inch Rack Adapter for Range Extenders • Holds 3 Senders/Receivers • Size — Standard 19" (1U), Rack "ears" included.                                                                                                                                   | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-UTR1-MP          | Half Depth, single Rack space shelf                                                                                                                                                                                                                      | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-WB-300-IP-3      | IP Power Conditioner (Compact) with Ovrc Home   3 Controlled Outlets • Breaker Switch Rating - 15A • Current Rating - 12A • Line Voltage - 120V, 50/60Hz                                                                                                 | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| <b>MOBILE MONITOR</b>    |           |     |                      |                                                                                                                                                                                                                                                          |              |         |          |             |
| 50480                    | SID-01150 | 1   | JAV-DN-500BDMKII     | Media player for DVD disc, SD/SDHC and USB                                                                                                                                                                                                               | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-TP-580R          | 4K60 4:2:0 HDMI HDCP 2.2 Receiver with RS-232 & IR over Long-Reach HDBaseT Audio — E                                                                                                                                                                     | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-MHD-3PROBLK      | 3' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip                                                                                                                                                                                        | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-MHD-6PROBLK      | 6' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip                                                                                                                                                                                        | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-ACC-320          | Power Strip for the LCD Monitor Cart                                                                                                                                                                                                                     | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-SR560M           | Large Flat Panel TV Cart                                                                                                                                                                                                                                 | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-LED-55           | 55" Edge LED Commercial Lite Integrated HDTV                                                                                                                                                                                                             | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-CAT65TP-15FT-BLK | 15' Black Cat6 Shielded Patch Cable                                                                                                                                                                                                                      | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-VP-410           | Composite Video & Stereo Audio to HDMI Scaler Audio — U/E                                                                                                                                                                                                | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 2   | JAV-AVSC-HDMI-VIDEO  | HDMI to Analog Video Converter and Scaler • EDID (external display identification data) management system ensures correct content is displayed. • Supports noise reduction and video enhancement features                                                | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 3   | JAV-CENTRO-RCA       | Centro RCA Output Cable (Required to connect external A/V Outputs)                                                                                                                                                                                       | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 2   | JAV-MHD-3PROBLK      | 3' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip                                                                                                                                                                                        | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-VM-4UHD          | 1.4 AK HDMI distribution amplifier                                                                                                                                                                                                                       | 9/18/2018    | Yes     | Yes      | 9/18/2023   |
| 50480                    | SID-01150 | 1   | JAV-25PROBLK         | 25' High Speed HDMI Cable with ProGrip (Black)                                                                                                                                                                                                           | 9/18/2018    | Yes     | Yes      | 9/18/2023   |



## CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE SUPPORT AGREEMENT

Jefferson County District Court  
Port Townsend, WA

| Account # | SID #      | Qty | Part #          | Description                                                                                                                                                                                                                                                                                      | Install Date | Service | Warranty | 5 Year Date |
|-----------|------------|-----|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|---------|----------|-------------|
| 50480     | SID-011150 | 1   | JAV-GROUP500    | <b>VIDEO CONFERENCE UNIT</b><br>RealPresence Group 500 - 720p: Group 500 HD codec, EagleEye Acoustic cam., univ. remote, NTSC/PAL.<br>Cables: 2 HDMI 1.8m, 1 CAT 5E LAN 3.6m, Power: AMER - Type B, NEMA 5-15.<br><b>*JAVS supplied Group500 does not affect price of JAVS Support Agreement</b> | 1/19/2016    | Yes     | *NO      |             |
| 50480     | SID-011150 | 1   | JAV-SC-CSV-HDM  | Composite/S-Video to HDMI Up-Converter                                                                                                                                                                                                                                                           | 1/19/2016    | Yes     | No       | 1/18/2021   |
| 50480     | SID-011150 | 1   | JAV-VHD-HD2CV   | HDMI or DVI to Composite Video & Audio Scan Converter                                                                                                                                                                                                                                            | 1/19/2016    | Yes     | No       | 1/18/2021   |
| 50480     | SID-011150 | 2   | JAV-MHD18INPROB | 1.5' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip                                                                                                                                                                                                                              | 1/19/2016    | Yes     | No       | 1/18/2021   |
| 50480     | SID-011150 | 1   | JAV-UV232A      | <b>EVIDENCE CART COMPONENTS (Non JAVS EVIDENCE CART)</b><br>HRT VGA + Audio + (Uni-Directional) RS232 CAT5 Sender/Receiver                                                                                                                                                                       | 1/19/2016    | Yes     | No       | 1/18/2021   |
| 50480     | SID-011150 | 1   | JAV-VHDPCTV     | VGA to TV Scan Converter                                                                                                                                                                                                                                                                         | 1/19/2016    | Yes     | No       | 1/18/2021   |
| 50480     | SID-011150 | 1   | JAV-E4RM        | <b>EQUIPMENT RACK</b><br>E4 Rackmount Kit with 2 Blanks                                                                                                                                                                                                                                          | 12/5/2007    | Yes     | No       |             |
| 50480     | SID-011150 | 1   | JAV-DTMC12      | Desktop Cabinet (Black Finish) Locking Plexi Door. 18.5"L x 21.125"W x 23.625"H                                                                                                                                                                                                                  | 12/5/2007    | Yes     | No       |             |
| 50480     | SID-011150 | 1   | JAV-191B        | Rack Mountable Power Strip (1RU)                                                                                                                                                                                                                                                                 | 12/5/2007    | Yes     | No       |             |
| 50480     | SID-011150 | 1   | JAV-CC186/2     | <b>Courtroom Clock</b><br>1.8", 6 Digit System Clock - Double Sided w/ Rubber Feet - RS232 Controlled                                                                                                                                                                                            | 4/13/2021    | Yes     | Yes      | 4/13/2026   |

\*Separate support agreement is available through Polycom. If customer wishes to receive a quote on Poly warranty please contact Megan at megan.molnar@javs.com for a quote.

**ATTACHMENT B**

| <b>Priority Level</b> | <b>Example</b>                                                                                                                                   | <b>Initial Response*</b> | <b>On-Site Response**</b>                                                   |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-----------------------------------------------------------------------------|
| <b>Urgent</b>         | Non-Recording System; inability to record audio; inability to record judge, witness, or attorney microphone(s)                                   | 1 Business Hour          | 2 Business Days                                                             |
| <b>High</b>           | Faulty monitor, camera, microphone (other than Urgent Level examples), or system mode not critical to recording; publishing; secondary recorder; | 2 Business Hours         | 3 Business Days                                                             |
| <b>Normal</b>         | System adjustments to microphone or PA levels, camera views, and user settings;                                                                  | 4 Business Hours         | 5 Business Days                                                             |
| <b>Supportive</b>     | Operational training or minor/preferred hardware or software user adjustments, video conference                                                  | 8 Business Hours         | Next scheduled Preventative Maintenance or other higher-level repair visits |

\*An "Initial Response" for the purposes of this Agreement is when a service ticket is opened and acknowledged by JAVS help desk or JAVS Safeguard Technician.

\*\*An "On-Site Response" for the purposes of this Agreement is the time from when JAVS help desk or JAVS Safeguard Technician logs the ticket and when the JAVS Safeguard Technician arrives at the Customer's agreed-upon appointment for the initial on-site repair.