

**JEFFERSON COUNTY
BOARD OF COUNTY COMMISSIONERS**

AGENDA REQUEST

TO: Board of Commissioners

FROM: Brian Gleason, District Court

DATE: January 27, 2025

RE: Justice AV Solutions Extended Warranty and Preventative
Maintenance and Support Agreement - 2025

STATEMENT OF ISSUE:

The purpose of this agreement is to provide a one-year service/maintenance agreement on the JAVS Centro AX recording system and Video Conference system located in District Court.

ANALYSIS:

This agreement covers service and maintenance for the video and audio recording equipment for Jefferson County District Court. Pursuant to RCW 3.30.070 the clerk of each district court shall keep uniform records of each case filed and the proceedings. District Court uses JAVS to fulfil this requirement and keep recordings of court proceedings. JAVS also interfaces with District Courts Zoom to provide virtual options for participants to appear and to provide the public with access to the court.

FISCAL IMPACT:

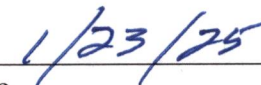
This agreement would require a payment of \$4100.00 from the Trial Court Improvement Fund.

RECOMMENDATION:

Recommend approval of this agreement.

REVIEWED BY:


Mark McCauley, County Administrator


Date

CONTRACT REVIEW FORM

(INSTRUCTIONS ARE ON THE NEXT PAGE)

Clear Form

CONTRACT WITH: Justice AV Solutions

Contract No: MAC-00283

Contract For: Maintenance and Support Agreement

Term: Feb 1, 2025 to Jan 31, 2026

COUNTY DEPARTMENT: District Court

Contact Person: Brian Gleason

Contact Phone: 360-385-9134

Contact email: bgleason@co.jefferson.wa.us

AMOUNT: 7240.00

Revenue:

Expenditure: 7240.00

Matching Funds Required:

Sources(s) of Matching Funds

Fund # 001 & 240

Munis Org/Obj

PROCESS:



Exempt from Bid Process



Cooperative Purchase



Competitive Sealed Bid



Small Works Roster



Vendor List Bid



RFP or RFQ



Other:

APPROVAL STEPS:

STEP 1: DEPARTMENT CERTIFIES COMPLIANCE WITH JCC 3.55.080 AND CHAPTER 42.23 RCW.

CERTIFIED: ☒ N/A: ☐

Signature

Date

STEP 2: DEPARTMENT CERTIFIES THE PERSON PROPOSED FOR CONTRACTING WITH THE COUNTY (CONTRACTOR) HAS NOT BEEN DEBARRED BY ANY FEDERAL, STATE, OR LOCAL AGENCY.

CERTIFIED: ☒ N/A: ☐

Signature

Date

STEP 3: RISK MANAGEMENT REVIEW (will be added electronically through Laserfiche):

Electronically approved by Risk Management on 1/17/2025.

STEP 4: PROSECUTING ATTORNEY REVIEW (will be added electronically through Laserfiche):

Electronically approved as to form by PAO on 1/17/2025.

Approved as to form only. Contract contains a mandatory arbitration provision and no choice of law provision. Risk management decision whether to approve the contract as is. Same language as prior JAVs contracts.

STEP 5: DEPARTMENT MAKES REVISIONS & RESUBMITS TO RISK MANAGEMENT AND PROSECUTING ATTORNEY(IF REQUIRED).

STEP 6: CONTRACTOR SIGNS

STEP 7: SUBMIT TO BOCC FOR APPROVAL



Classic Coverage Extended Warranty, Preventative Maintenance and Support Agreement

This Extended Warranty, Preventative Maintenance, and Support Agreement "Agreement" is entered into by and between Justice AV Solutions "JAVS" and **Jefferson County District Court** "Customer" located in **Port Townsend, WA** for the period of **February 1, 2025**, extending through **January 31, 2026**.

WHEREAS, Customer is in possession of the JAVS recording system(s) more particularly identified in Attachment A "System":

WHEREAS, JAVS will provide the following Extended Warranty Coverage, Preventative Maintenance, Support, and Services so as to maximize the reliability of Customer's systems(s) "Services;"

NOW, THEREFORE, in consideration of the promises and mutual covenants contained herein, the parties hereby agree as follows:

A. DEFINITIONS

- *CODEC*-Technically known as the video conferencing unit (VCU), the codec compresses and decompresses data for video signals.
- *Extended Warranty*-Coverage of JAVS provided equipment to include repair or replacement for a specified period after the expiration of the original warranty.
- *Preventative Maintenance (PM)*-The scheduled cleaning and adjustment of JAVS provided systems as outlined in the respective agreement.
- *Service*-The provision for onsite technical support, user training, and servicing JAVS provided equipment as defined by the contract.
- *Standard Travel*-Travel within the contiguous 48 states and within a 150-mile radius (300 miles round trip) of closest stationed JAVS service technician.
- *Support*-Remote phone and online troubleshooting and diagnostics.
- *Travel Premium*-Travel within the contiguous 48 states more than the 150-mile radius (300 miles round trip) from the closest stationed JAVS service technician calculated as a round trip distance less standard 300 miles divided by 70 MPH times the applicable hourly rate.
- *Warranty*-Coverage of JAVS provided equipment to include repair or replacement for a period of 1 year from the date of install.

B. SERVICES

1. Help Desk Support. In the event of a System(s) malfunction or questions about system operation, the Customer is encouraged to contact the JAVS help desk by phone at 877-528-7457 or via email at helpdesk@javs.com Monday-Friday 8:00 am to 9:30 pm EST. Calls after 9:30 pm local time will normally go to voicemail and be addressed at the beginning of the next business day. JAVS trained help desk staff to provide immediate troubleshooting, training, and diagnostics on common issues that can be resolved quickly. JAVS also provides online PC support and training through your internet connection. If the issue requires an on-site technician, our help desk will gather the necessary contact information including the: contact's name, phone number, city, system identification number, and detailed description

of the issue. The contact information is used by JAVS to log/track issues properly, assign priority levels based on contract status, and dispatch the appropriate technician to the Customer's location.

2. Response Times. In the event that a component from Attachment A requires an on-site repair to address a reported issue, JAVS will schedule a visit during regular business hours. The response time is conditional to the Customer's approved room and equipment availability and the severity of the issue, which is measured in four priority levels: Urgent, High, Normal, and Supportive. Any variation from the timeframes referenced below will be discussed and mutually agreed upon by the Customer and JAVS. For clarification, the priority levels are described in Attachment B.

3. Extended Warranty. **Extended warranty is available on JAVS provided and installed equipment less than 5 years old, based on the date of installation.**

JAVS will provide and provision a prolonged warranty on JAVS supplied equipment, both of JAVS manufacture and third party, outside of the manufacturer's standard warranty. JAVS will attempt to repair the faulty equipment dependent upon parts and courtroom availability. If the equipment is not repairable in the field, JAVS at its discretion, will either provide a temporary unit until the original equipment is repaired and reinstalled, or a permanent exchange will be put in service. If the covered equipment requiring repair is no longer available or deemed non-repairable, JAVS will be responsible for the replacement product and all costs associated with its replacement.

Non-warranted equipment:

JAVS provided and installed equipment older than 5 years old, based on the date of installation.

JAVS will attempt to repair the faulty equipment, dependent upon courtroom availability. For non-warranted equipment, the Customer is responsible for the cost of all repair parts, including shipping. From time to time, non-warranted equipment may be deemed non-repairable. If the non-warranted equipment is not repairable in the field, the Customer is responsible for the cost of the replacement product(s). JAVS recorders older than 5 years old, are not eligible for repair involving part(s) replacement and require the purchase of a new recorder at client expense.

For replacement items purchased from JAVS, JAVS will provide labor at no charge.

Components of Polycom Video Conferencing Codecs are included with this agreement. The Codec unit has optional coverage directly through Polycom and is separate from this agreement.

JAVS service technicians will perform updates on software as needed for the Polycom Codec. However, JAVS service technicians can only provide feature updates to Polycom Systems that have a current active Polycom Certificate of Coverage.

After the expiration of the initial warranty, separate support coverage is available through Polycom. If the court wishes to renew the warranty, please reach out to megan.york@javs.com to request a quote.

4. On-site Warranty Support. JAVS will provide on-site warranty services, which include removing equipment and forwarding to the manufacturer for repair, installing loaner and/or new equipment as deemed necessary by JAVS, and re-installing repaired equipment; on all products listed in Attachment A.

5. Preventative Maintenance. JAVS will perform a bi-annual inspection, review, and operational test of the System and make adjustments as deemed necessary by JAVS. Preventative Maintenance includes updating any System software and firmware as required. All Preventative Maintenance will be coordinated and scheduled with a customer-appointed representative to occur during regular business hours. JAVS will provide documentation to the Customer via a Preventative Maintenance form detailing the status of each system which includes key system information and hard drive capacity of the System. JAVS will document and test each function/mode of the entire System(s) which includes the automatic audio and video mixer/switcher, control boxes, microphones, cameras, time and date generator, monitors, streaming servers, recorders, PA processors, and speakers, private mode feed muting, playback/presentation, assisted listening devices and audio/video conferencing to ensure proper creation of the audio/video record and system operation.

C. EXCLUSIONS

Notwithstanding anything to the contrary elsewhere in this Agreement, JAVS shall have no responsibility and/or liability regarding the following:

1. All video conferencing equipment, bandwidth, network stability, and call quality issues are the responsibility of the court. *
2. Normal wear and tear items such as backup UPS batteries and projector lamps. *
3. Consumable items such as batteries, CDs, DVDs, printer paper, and print cartridges. *
4. Services, software, hardware, and Operating Systems that are no longer supported by a third party. *
5. Upgrades of Systems that would transition from analog camera systems to digital, or major software version upgrades, such as AutoLog 7 to AutoLog 8.
6. Vandalism (including inmate abuse), deliberate tampering with the System, intentional or unintentional damage caused by other contractors/staff, attempted repair and/or maintenance by any personnel not employed by JAVS. *
7. Repair or replacement of any equipment in the event of damage due to negligence or other claims covered by Customer's insurance. *
8. Customer-provided or non-JAVS certified equipment, hardware, and software. *
9. Moving of equipment. *
10. Customer requested on-site advanced training. *
11. Repairs and/or service that requires reconfiguring JAVS equipment due to changes made by Customer's third-party hardware, network, anti-virus settings, or any local IP provider connection (i.e. change of IP address or network configuration, video conferencing connection issues) *
12. Lost records or data recovery due to equipment failure, computer viruses, or Customer user error.
13. Migration of Customer recordings for archival, retention, and restoration. *
14. Shipping delays for repair, loaner, or replacement parts and equipment.

*Customer approval required to perform services for the indicated Exclusions, which will be billed at current labor rates plus parts and expenses if applicable.

FEES/PAYMENTS for exclusions

A fee of \$150.00 per hour (1-hour minimum) plus *Travel and expenses, will apply for each request for on-site service for services not covered by this agreement. Travel time is defined as a portal to portal.

D. TERMS

1. Effective Date. The Agreement begins **February 1, 2025, and** will continue for a period of **1 year** thereafter.
2. Fees; Payments. In consideration of JAVS provision of the Services, the Customer pays a fixed fee of **\$7,240.00 "Fee"** plus any applicable state taxes. Payment of Fee will be made within 30 days from the date of the invoice.

FEE BREAKDOWN

Contract Period: February 1, 2025 - January 31, 2026

MAC-00283

Courtroom		SID#	System Description	Maintenance Fee
Number/Location				
1	Jefferson County District Court	SID-01150	HDA Recording System	\$ 7,240.00
Total				<u>\$ 7,240.00</u>

Note: A. JAVS reserves the right to review and recalculate fees associated with the service agreement and adjust accordingly for the next contract period. Changes in the pricing of fees reflect added coverage for new equipment and/or services not previously covered under the service agreement and/or the removal of equipment that is no longer covered. This review is performed prior to the delivery of the subsequent agreement and can affect your agreement fees for that period.

3. Billing of Excluded Services. A fee of \$150.00 per hour (one-hour minimum) plus expenses will be charged for any excluded services (Includes Video Conferencing Systems, see Section C.) requested by the Customer for on-site support.
4. Refunds. Refunds of Fees payable hereunder will be limited to a pro-rated portion calculated per business day of the total amount paid for the Agreement in the event that the agreed response time is not met. The pro-rated portion of the Agreement Fees payable to Customer as a refund shall be limited to the number of days required to respond that are in excess of the agreed response period. No refund shall be payable for days that JAVS does not have access to the covered equipment. No refund shall exceed the value of the Agreement. A request for a pro-rated refund payable to the Customer for a decommissioned System(s) must be received in writing.

E. NO WAIVER

WHETHER BY CHOICE OR NEGLIGENCE JAVS FAILURE TO ENFORCE ANY TERM, EXCLUSION, OR LIMITATION HEREIN SHALL NOT BE CONSTRUED OR INTERPRETED AS A WAIVER OF JAVS RIGHT TO ENFORCE ANY TERM, EXCLUSION, OR LIMITATION CONTAINED IN THIS AGREEMENT.

F. LIMITATION OF LIABILITY

JAVS DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS AGREEMENT OR ANY LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR

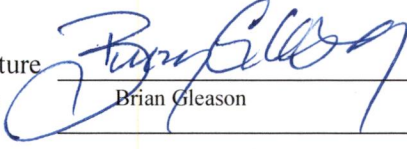
LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

G. DISPUTE RESOLUTION

ANY CLAIM, DISPUTE, OR CONTROVERSY, WHETHER IN CONTRACT, TORT, OR OTHERWISE, WHETHER PRE-EXISTING, PRESENT OR FUTURE, AND INCLUDING STATUTORY, COMMON LAW, INTENTIONAL TORT, AND EQUITABLE CLAIMS AGAINST JAVS arising from or relating to this Agreement, its interpretation, performance, or the breach, termination or validity thereof, the relationships which result from this Agreement, including, to the full extent permitted by applicable law, limitations of liability, indemnity, and relationships with third parties, JAVS advertising, or any related purchase or service SHALL BE RESOLVED EXCLUSIVELY AND FINALLY BY BINDING ARBITRATION ADMINISTERED BY THE NATIONAL ARBITRATION FORUM (NAF) under its Code of Procedure then in effect (available via the Internet at <http://www.arb-forum.com/>, or via telephone at 800-474-2371).

ACCEPTED BY CUSTOMER

Jefferson County District Court

Signature 
Name Brian Gleason
Title Court administrator
Date _____
Phone # 360-385-9134
Email bgleason@co.jefferson.wa.us

ACCEPTED BY JAVS

Justice AV Solutions


Signature _____
Name Megan York
Title Contract Administrator
Date October 9, 2024
Phone # 502.489.5118
Email Megan.york@javs.com

ACCEPTED BY CUSTOMER

Additional Court Representative (if required by court)

Signature _____
Name _____
Title _____
Date _____

Customer contact for scheduling of maintenance/repair

Name _____
Title _____
Phone _____
Email _____

APPROVED this _____ day of _____, 2025.

JEFFERSON COUNTY WASHINGTON

(Representative)

Board of COUNTY Commissioners
Jefferson COUNTY, Washington

By: _____
Heidi Eisenhour, Chair Date

By: see page 4
Signature

By: _____
Heather Dudley-Nollette, Commissioner
Date

Name: _____

Title: _____

By: _____
Greg Brotherton, Commissioner Date

Date: _____

SEAL:

ATTEST:

Carolyn Galloway, CMC Date
Clerk of the Board

Approved as to form only:

Philip C. Hunsucker for 01/23/2025
Philip C. Hunsucker, Date
Chief Civil Deputy Prosecuting Attorney

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CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE SUPPORT AGREEMENT

ATTACHMENT A-1

Jefferson County District Court
Port Townsend, WA

Account #	SID #	Qty	Part #	Description	Install Date	Service	Warranty	5 Year Date
HDA Recording System								
50480	SID-01150	1	JAV-TSD-DCPD	DC power distribution for TSD device 9-24v DC	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-CONVMCSAUD	Mini Converter - SDI to Audio DeEmbedder	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-CONVMSDIDA4K	Mini Converter SDI Distribution	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	2	JAV-MD-HX	HDMI / SDI CROSS CONVERTER with Scaling and Frame Rate Conversion	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-CENTRO-HDA	"JAVS 1080P59.94 HD Video Switcher 4/2 Inputs, 2/2 Outputs (HD-SDI/HDMI) -Three (3) Configurable Outputs"	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-DRMK	Dual Rack Mount Kit	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-HDE	Hard Drive Enclosure	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	3	JAV-MC-BD	Bi-Directional SDI/HDMI with Power Supply	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	2	JAV-REC8-720	Suite 8 720p License	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-REC8-SD-M	Recorder 8 Standard with Multichannel Audio via MARC Card and All-In-One capture card	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-REC8-SD-S	Recorder 8 Standard with Stereo Audio & Video via All-In-One capture card	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-SW-AL8S	AutoLog 8 Session Logging and Control Software	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-SW-P8S	Publisher 8 Session Publishing Software	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-SW-S8S	Scheduler 8 Session Scheduling Software	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-SW-V8S	Viewer 8 Session Viewing Software for Transcription	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	2	JAV-JG9	JAVS Slim Line Power Strip and Conditioner	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-C-A35M/IRE-10	3.5mm (M) to 1 IR Emitter Cable - 10'	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-KT-208	Kramer 8-Inch Touch Panel	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-SL-280	32-Port S1 smart controller	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	2	JAV-JC-M20HD	JAVS 1080P59.94 Camera with HD-SDI Output	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	2	JAV-VS-M550-5	5-50mm Varifocal F1.6 CS Mount with Auto-Iris (For HD Camera)	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-DTRK-1818	18 RU Desktop Cabinet 18" Deep (No Doors)	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-DT-VFD-18	Vented Front Door for 18 RU DTRK Cabinet	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-EB1	1 Space Econo Blank (Black)	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-LL-DTRK	Leverlock Kit Bracket Cable Management System for DTRK Series Racks	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-LL-VC21	Leverlock Channels for Cable Management for DTRK Series Racks	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	3	JAV-UTR1-MP	Half Depth, single Rack space shelf	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-VTF1	1 Gang Single Equipment Rack Blank Perforated	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-GS116LP-100NAS	16-Port 76W PoE/PoE+ Gigabit Ethernet Unmanaged Switch	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-ED1000RTXL2U	1000 VA On-Line UPS 8 Outlets	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	2	JAV-CMR410	Camera Mount 7"	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-WIR-TX90-DC	2-CH Modulator and Emitter, 2.3/2.8/3.3/3.8 MHz	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	2	JAV-VTF1	1 Gang Single Equipment Rack Blank Perforated	6/30/2023	Yes	Yes	6/29/2028
50480	SID-01150	1	JAV-CENTRO-AX	"Centro AX"- Base Unit plus Centro AX software (Does Not include Cameras or Mics) - 8 Microphone Inputs; 4 Camera Inputs; - 1 Video Conference Input/Output; 1 Presentation Input - 2 Zoning PA Outputs; 1 Local Monitor Output; 6 Non-Configurable A/V Outputs	1/19/2016	Yes	No	1/18/2021
50480	SID-01150	1	PS-1	Centro Power Supply	1/19/2016	Yes	No	1/18/2021



CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE SUPPORT AGREEMENT

ATTACHMENT A-
2

Jefferson County District Court
Port Townsend, WA

Account #	SID #	Qty	Part #	Description	Install Date	Service	Warranty	5 Year Date
PA SYSTEM								
50480	SID-01150	1	JAV-AF52	DBX Dual Channel Advanced Feedback Suppression Processor	9/20/2018	Yes	No	9/20/2023
50480	SID-01150	1	JAV-CSA-240Z	2 Channel Amplifier 40W per Channel with 70V & 100V Speaker Outputs	9/20/2018	Yes	No	9/20/2023
50480	SID-01150	2	JAV-CBT50LA-1WH	Column Line array Loudspeaker (White) with Constant Beamwidth Technology (Includes Mount)	9/20/2018	Yes	No	9/20/2023
50480	SID-01150	2	JAV-CONTROL 25-1-WH	Compact indoor/outdoor background/foreground speaker, 80, 100 x 100 deg...coverage, white	9/20/2018	Yes	No	9/20/2023
MICROPHONES								
50480	SID-01150	6	JAV-JM14	JAVS FlexMic with Multicolor LED and Touch Button	9/20/2018	Yes	No	9/20/2023
50480	SID-01150	6	JAV-PLX-CB	FlexMic Plexiglass - C Bend	9/20/2018	Yes	No	9/20/2023
50480	SID-01150	6	JAV-CENTRO-MPA	Centro Microphone Pre-Amp Adapter Required to Connect an Existing Mics	1/19/2016	Yes	No	1/18/2021
50480	SID-01150	1	JAV-ATW-1311/L	Wireless Microphone Bundle with 2 Lapel Microphones. Includes: ATW-RC13 Rack-mount receiver chassis, ATW-RU13x2 receiver unit, ATW-T1001 x2 UniPak® transmitter, MT830cW x2 lavalier microphone.	9/24/2020	Yes	Yes	9/24/2025
50480	SID-01150	1	JAV-ATW-1322	Wireless Microphone Bundle With 2 Handheld Microphones Includes: ATW-RC13 Rack-mount receiver chassis, ATW-RU13 x2 receiver unit, ATW-T1002 x2 handheld dynamic microphone/transmitter	9/24/2020	Yes	Yes	9/24/2025
50480	SID-01150	2	JAV-MPA-PHX	Microphone Pre-Amp Adapter with 3-Pos Phoenix connector for adding non-FlexMics to the JAVS Processor	9/24/2020	Yes	Yes	9/24/2025
50480	SID-01150	2	JAV-STD-10K	Passive Audio Divider/Combiner - 10 kΩ 10 kΩ Operation, Combine Audio Signals to a Single Output, Filter RF from an Audio Line, Combine Stereo Signals, Feed a Mono Signal to Stereo Inputs, Combine Multiple Mics to a Single Amp	9/24/2020	Yes	Yes	9/24/2025
CONFERENCING								
50480	SID-01150	1	JAV-THAT2	Telephone Handset Audio Tap	12/5/2007	Yes	No	
PRESENTATION CART								
50480	SID-01150	1	JAV-SHAREPOD	Wireless HDMI Input for WePresent WIPG-2000 - Allows input of Document Camera or other HDMI source into the WePresent unit.	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-PS752	Desktop Document Camera - 20x Zoom + 12x Digital Zoom Output Resolution - XGA, SXGA, WXGA, 1080p Input - 1 x VGA (pass-through from computer), 1 x HDMI, 1 x 3.5 mm audio jack Output - 2 x VGA, 1 x HDMI, 1 x Composite, 1 x 3.5 mm audio jack	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-MHD-6PROBLK	6' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-TP-580T	4K60 4:2:0 HDMI HDCP 2.2 Compact Transmitter over Long-Reach HDBaseT Audio — E	9/18/2018	Yes	No	9/18/2023
MOBILE MONITOR								
50480	SID-01150	1	JAV-DN-500BDMKII	Media player for DVD disc, SD/SDHC and USB	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-TP-580R	4K60 4:2:0 HDMI HDCP 2.2 Receiver with RS-232 & IR over Long-Reach HDBaseT Audio — E	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-MHD-3PROBLK	3' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-MHD-6PROBLK	6' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-ACC-320	Power Strip for the LCD Monitor Cart	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-SR560M	Large Flat Panel TV Cart	9/18/2018	Yes	No	9/18/2023



CLASSIC COVERAGE EXTENDED WARRANTY, PREVENTATIVE MAINTENANCE SUPPORT AGREEMENT

ATTACHMENT A-
3

Jefferson County District Court
Port Townsend, WA

Account #	SID #	Qty	Part #	Description	Install Date	Service	Warranty	5 Year Date
50480	SID-01150	1	JAV-LED-55	55" Edge LED Commercial Lite Integrated HDTV	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-CAT6STP-15FT-BLK	15' Black Cat6 Shielded Patch Cable	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-VP-410	Composite Video & Stereo Audio to HDMI Scaler Audio — U/E	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	2	JAV-AVSC-HDMI-VIDEO	HDMI to Analog Video Converter and Scaler • EDID (external display identification data) management system ensures correct content is displayed. • Supports noise reduction and video enhancement features	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	3	JAV-CENTRO-RCA	Centro RCA Output Cable (Required to connect external A/V Outputs)	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	2	JAV-MHD-3PROBLK	3' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-VM-4UHD	1:4 4K HDMI distribution amplifier	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-25PROBLK	25' High Speed HDMI Cable with ProGrip (Black)	9/18/2018	Yes	No	9/18/2023
50480	SID-01150	1	JAV-GROUP500	VIDEO CONFERENCE UNIT RealPresence Group 500 - 720p: Group 500 HD codec, EagleEye Acoustic cam., univ. remote, NTSC/PAL. Cables: 2 HDMI 1.8m, 1 CAT 5E LAN 3.6m, Power: AMER - Type B, NEMA 5-15. *JAVS supplied Group500 does not affect price of JAVS Support Agreement *Separate support agreement is available through Polycom. If customer wishes to receive a quote on Poly warranty please contact Megan at megan.york@javs.com for a quote.	1/19/2016	Yes	*NO	
50480	SID-01150	1	JAV-SC-CSV-HDM	Composite/S-Video to HDMI Up-Converter	1/19/2016	Yes	No	1/18/2021
50480	SID-01150	1	JAV-VHD-HD2CV	HDMI or DVI to Composite Video & Audio Scan Converter	1/19/2016	Yes	No	1/18/2021
50480	SID-01150	2	JAV-MHD18INPROB	1.5' MicroFlex Pro AV/IT Series High Speed HDMI Cable with Pro Grip	1/19/2016	Yes	No	1/18/2021
50480	SID-01150	1	JAV-HPP-93S76AA	HP Poly Realpresence Group Series Remote Control	7/31/2024	Yes	Yes	7/31/2029
50480	SID-01150	1	JAV-UV232A	EVIDENCE CART COMPONENTS (Non JAVS EVIDENCE CART) HRT VGA + Audio + (Uni-Directional) RS232 CAT5 Sender/Receiver	1/19/2016	Yes	No	1/18/2021
50480	SID-01150	1	JAV-VHDPCTV	VGA to TV Scan Converter	1/19/2016	Yes	No	1/18/2021
50480	SID-01150	1	JAV-CC186/2	Courtroom Clock 1.8", 6 Digit System Clock - Double Sided w/ Rubber Feet - RS232 Controlled	4/13/2021	Yes	Yes	4/13/2026

ATTACHMENT B

Priority Level	Example	Initial Response*	On-Site Response**
Urgent	Non-Recording System; inability to record audio; inability to record judge, witness, or attorney microphone(s)	1 Business Hour	2 Business Days
High	Faulty monitor, camera, microphone (other than Urgent Level examples), or system mode not critical to recording; publishing; secondary recorder;	2 Business Hours	3 Business Days
Normal	System adjustments to microphone or PA levels, camera views, and user settings;	4 Business Hours	5 Business Days
Supportive	Operational training or minor/preferred hardware or software user adjustments, video conference	8 Business Hours	Next scheduled Preventative Maintenance or other higher-level repair visits

*An "Initial Response" for the purposes of this Agreement is when a service ticket is opened and acknowledged by JAVS help desk or JAVS Safeguard Technician.

**An "On-Site Response" for the purposes of this Agreement is the time from when JAVS help desk or JAVS Safeguard Technician logs the ticket and when the JAVS Safeguard Technician arrives at the Customer's agreed-upon appointment for the initial on-site repair.